



## RETURNS FORM

Please fill out this form, print it and include it in the package you are sending back to us to the address:

**GPEAWORLD S.A, 7 Favierou, Metamorphosi, Attiki, Greece, 144 52.**

Your order summary	
<b>Order Date:</b>	<b>Order Number:</b>

Quantity	Product Code	Description	Size	Refund	Reason Code	Reason for Refund Code
						1. Looks different to image from site
						2. Ordered more than one size
						3. Arrived too late
						4. Quality is poor
						5. Faulty item
						6. Doesn't suit me
						7. Doesn't fit properly
						8. Incorrect item
						9. Parcel damaged on arrival

Note: **Items can only be returned for refund.** Please ensure that your items are liable for return by reading first our **Returns Policy** (page 2) . Just fill in the form and send it back to us with the item(s) in their original condition by following these steps:

1. Please fill in the information on the Returns Form, including a reason code from the list.
2. If you want a different size/color you can place a new order for that and return the original item to us for a refund within 30 days of purchase.
3. Returns delivery time can vary depending on the shipping method you have selected. Please select a secure method like Recorded/Signed for mail to secure your parcel reaches our hands.
4. Once your parcel is received by us and fulfills our Returns Policy, the refund will be credited to your account via your original payment method. Please note that it can take up to 5 working days for the amount to show up to your credit card account. In any case, we will notify you of the process via the e-mail address you provided upon placing your order.

## **GSA RETURNS POLICY**

- Returned items should include tags and must be in the original packaging e.g. socks should be returned with the original box.
- Products must be in the unused condition that you received them.
- Note that all underwear are non-returnable for hygiene reasons, except bras.
- All goods will be inspected on return.
- The goods are your responsibility until they reach our warehouse, so make sure it's packed up properly and can't get damaged on the way.
- The shipping charges for returning item(s) are fully covered by the customer.
- Original Shipping Charges are non-refundable



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